

Updating ES Service Optimizer Mobile to v2.2

Updating ES Service Optimizer Mobile (January 2021)

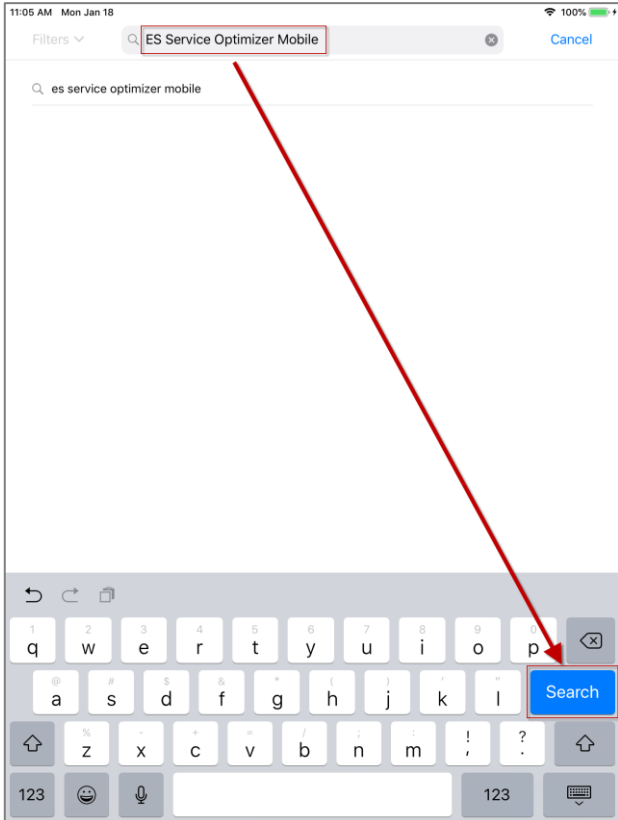
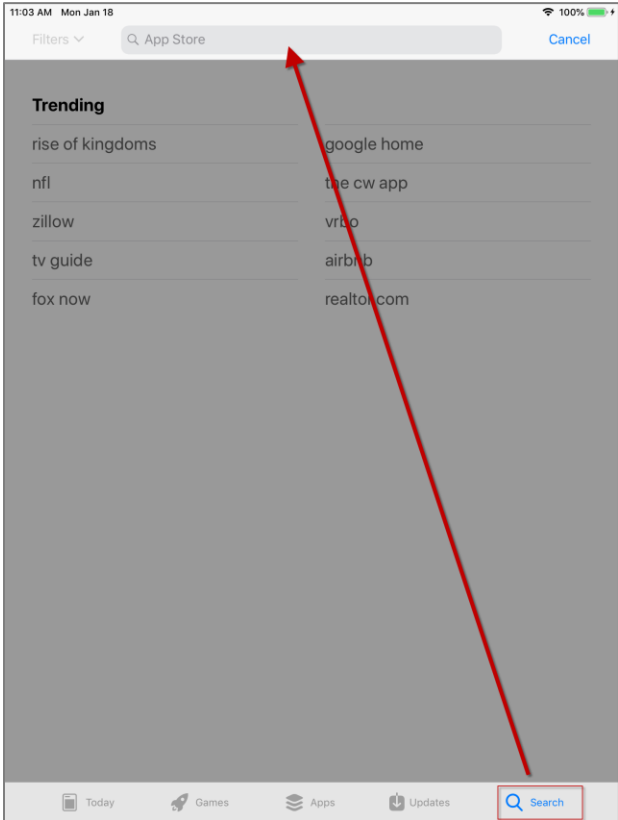
If you have access to the Apple “App Store” on your apple device you may be able to update the ES Service Optimizer application. If you are using a managed device you may not be able to update the application and may need to seek assistance from your IT department.



Below are the steps to update the ES Service Optimizer Tech Mobile Application:

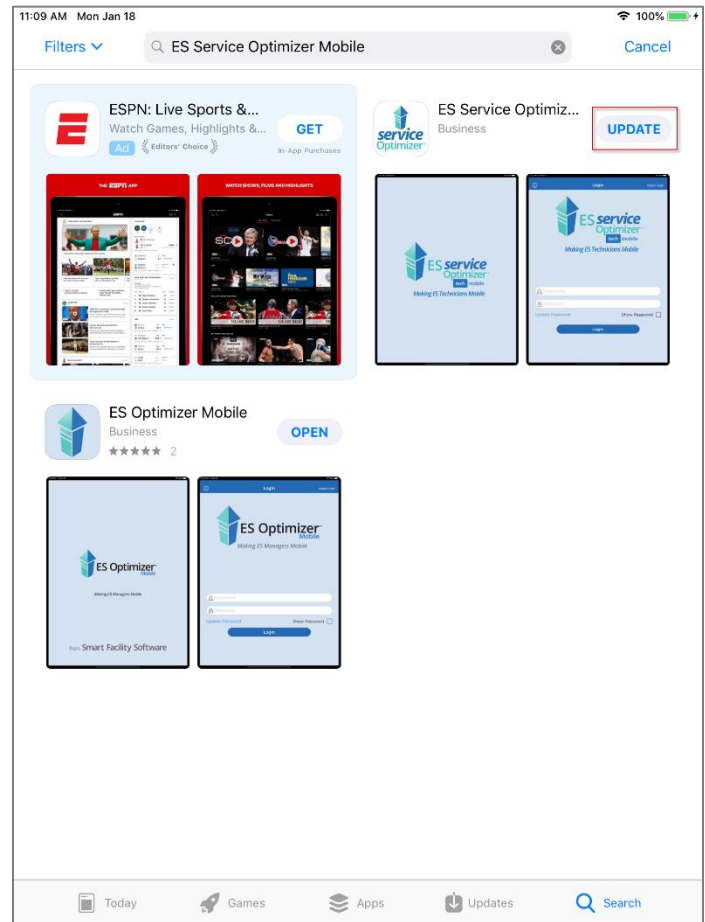


1. To update the application, tap on the “App Store” icon
2. Use the search bar and enter “ES Service Optimizer” as shown below left:

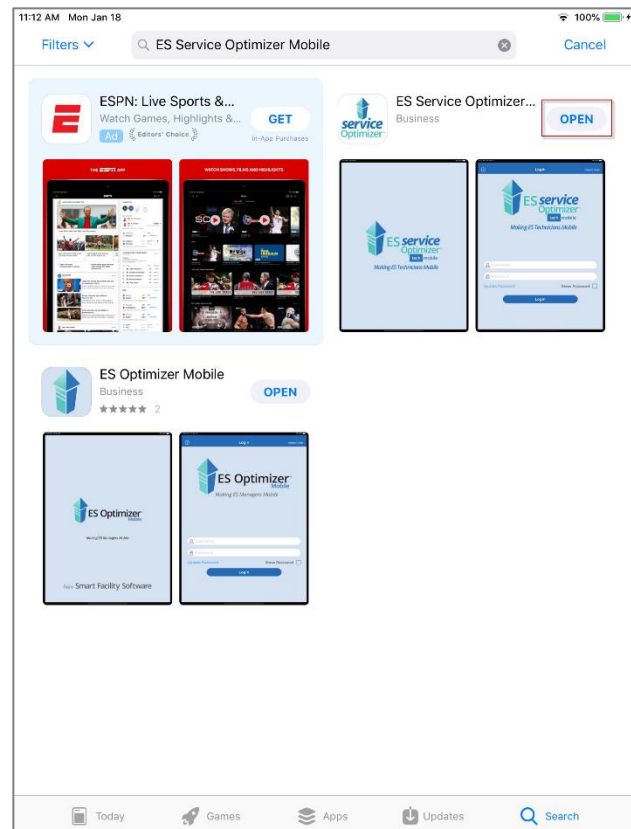


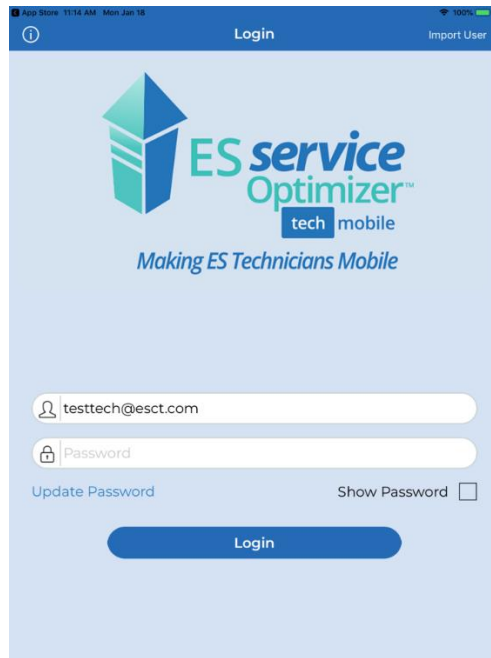
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3. Enter “ES Service Optimizer Mobile” in the search bar at tap the Search button (above right), the screen below will be shown:



4. Tap the “Update” button to update the application. The Update button will change and eventually show “OPEN” as shown below:
5. Tap “OPEN” to open the application.





6. Once the app is open, you may select your email address in the username box, and enter your password and tap "Login" and use the application as normal.

If you have any questions or issues updating please contact us at Smart Facility Software Technical Support – 800-260-8665 Option #2.

Thank You!