ES *service* Optimizer™

Decision Engine
Automate hundreds of routine decisions, weekly.
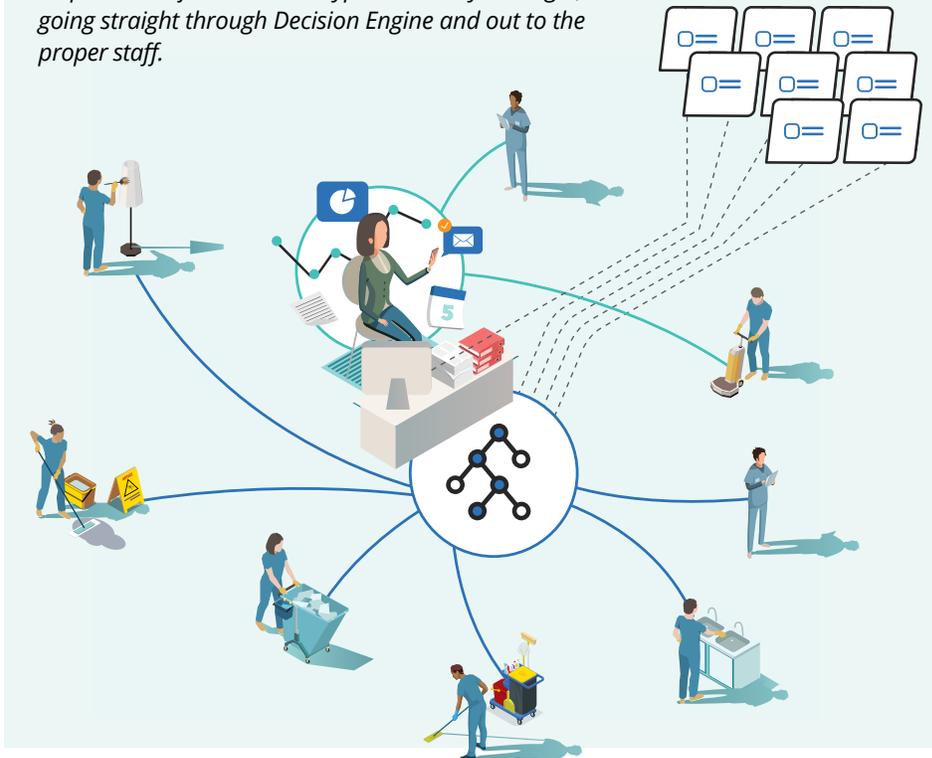
Our software shares the decision load.

EVS Managers are responsible for assigning hundreds of tasks each week. Let our Decision Engine share some of the load. **You can rest easy knowing that our software will make the right decision, exactly the way you would make it.** With the time you save, you can focus on the bigger issues that demand your attention.

Routine decisions bypass the busy manager.
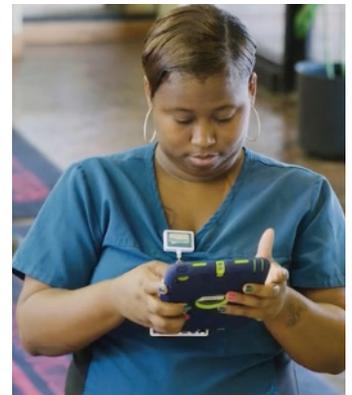
SET UP THE CRITERIA ONCE

Type of Service Request • Room Type • Best Staff for the Task

Requests that fit the criteria bypass the busy manager, going straight through Decision Engine and out to the proper staff.

You control the criteria. Make decisions once.

With Decision Engine, you can set up the criteria once, and then let our routing software take it from there: both the decision itself, and the communication to and from the selected staff.

Smart **Facility**™ Software

THE INDUSTRY STANDARD FOR ENVIRONMENTAL SERVICES

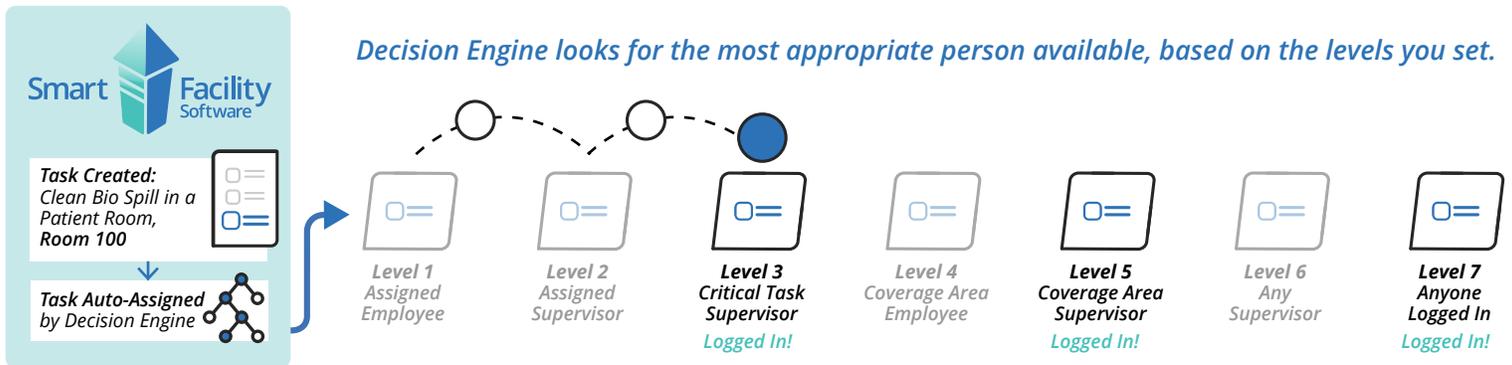*ON REVERSE:*
How Decision Engine Works

How it works

Unlike pre-planned daily assignments, tasks are one-off requests that pop up outside your usual EVS schedule. **Decision Engine** allows you to set up task distribution rules that automatically assign a task when it comes in.

THREE WAYS THAT UNPLANNED TASKS ENTER ES OPTIMIZER & SERVICE OPTIMIZER
• A service request from a QR-Code scan or text message to your system.
• EHR Integration through HL7
• A manually added task

When a task comes in, here's how Decision Engine rules work:

• Tasks are automatically assigned using the priority levels that you set up for a room type and/or service requested.
• Each level represents the type of personnel that should be assigned to the task, e.g. "Assigned Supervisor," or "Coverage Area Employee."

> • Level 1 is your first choice — the personnel type that is most appropriate for the type of task you are assigning.
> • From there, if a Level 1 employee is not signed in, the system looks for the staff in Level 2.
> • If no one from Level 2 is available, then the system will move on to Level 3, and so on.

Decision Engine looks for the most appropriate person available, based on the levels you set.

Smart Facility Software

Task Created:
Clean Bio Spill in a Patient Room, Room 100

↓

Task Auto-Assigned *by Decision Engine*

Level 1	Level 2	Level 3	Level 4	Level 5	Level 6	Level 7
Assigned Employee	*Assigned Supervisor*	**Critical Task Supervisor**	*Coverage Area Employee*	**Coverage Area Supervisor**	*Any Supervisor*	**Anyone Logged In**
		Logged In!		*Logged In!*		*Logged In!*

Increase **your** EVS visibility.

THREE SOFTWARE PRODUCTS
LET YOU TAILOR YOUR VISIBILITY LEVEL

1 ES Optimizer™
Visibility begins here.

2 ES *service* Optimizer™
Visible, real-time communications.

3 Survey Optimizer™
Advanced surveys & inspection.

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