Get true **EVS visibility**.

ES *service* Optimizer™

Customer Service Requests
plus other uses for QR Codes.

Improve EVS response time.

Any customers — *internal or external* — can submit mobile service requests by scanning QR Code signs. Requests are logged in the database and sent to the manager, or can be automatically assigned by Smart Facility's Decision Engine.
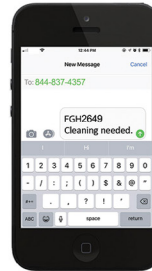
Restroom Need Service?

Scan   or   Text

New Message   Cancel
To: 844-837-4357

FGH2649
Cleaning needed.

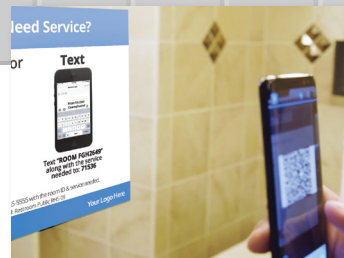**Scan with your Apple iPhone Camera or Android QR Code Reader App**

Text "FGH2649"
along with the service needed to:
844-837-HELP

If you prefer, you may also call **555-555-5555** with the room ID & service needed.
ROOM ID: 1730.1.AII: Restroom Public RHS-09

Memorial Hospital

Smart Facility™ Software

THE INDUSTRY STANDARD
FOR ENVIRONMENTAL SERVICES

Beyond just restroom requests you can also use QR Codes to…

Send messages, create tasks, retrieve room assignments, and more.

QR Codes can be placed in any room in the hospital to connect your facility with your team. Internal colleagues, external customers, the EVS Manager, and EVS technicians can scan QR Codes to communicate with the entire EVS staff to improve response time.

Who	**Action**
Internal Customers (Nurses, Administrators) can scan a room code to:	• Submit service requests of any kind • Notify EVS of patient room discharges • Report rounding cleaning issues
External Customers (Patients, Visitors) can scan a room code to:	• Submit service requests of any kind
EVS Managers can scan a room code to:	• Create & assign a project • Log cleaning • Log policing
EVS Technicians can scan a room code to:	• Log cleaning • Log policing

How it works

- The software generates unique QR Codes and Text Message signage for each space in the facility.

- Signs can be customized by room type, request types, and issues to report.

- Post QR Code signage in any room or high traffic area.

- Visitors, patients, and staff can request service on any mobile phone via QR Code scan or Text Message.

- Service requests are automatically logged in the database and sent to the designated manager.
    - The manager — or the Decision Engine — dispatches the task to a technician.
    - The technician then completes the task and marks it complete in the app.
    - The software sends a completed alert to the manager.

*Increase **your** EVS visibility.*

Smart Facility™ Software